

Central Bedfordshire
Council
Priory House
Monks Walk
Chicksands,
Shefford SG17 5TQ



please ask for Leslie Manning
direct line 0300 300 5132
date 10 March 2011

NOTICE OF MEETING

CUSTOMER AND CENTRAL SERVICES OVERVIEW & SCRUTINY COMMITTEE

Date & Time

Monday, 21 March 2011 10.00 a.m.

Venue at

Room 15, Priory House, Monks Walk, Shefford

Richard Carr
Chief Executive

To: The Chairman and Members of the CUSTOMER AND CENTRAL SERVICES OVERVIEW & SCRUTINY COMMITTEE:

Cllrs J G Jamieson (Chairman), D J Hopkin (Vice-Chairman), J A E Clarke, P A Duckett, A Fahn, M Gibson, R W Johnstone, D Jones and Ms J Nunn

[Named Substitutes:

A R Bastable, L Birt, A D Brown, P Snelling and J N Young]

All other Members of the Council - on request

**MEMBERS OF THE PRESS AND PUBLIC ARE WELCOME TO ATTEND THIS
MEETING**

AGENDA

1. **Apologies for Absence**

To receive apologies for absence and notification of substitute Members.

2. **Minutes**

To approve as a correct record the minutes of the meetings of the Customer and Central Services Overview and Scrutiny Committee held on 17 January 2011 and 24 January 2011 (copies attached).

3. **Members' Interests**

To receive from Members any declarations and the nature thereof in relation to:-

- (a) personal interests in any agenda item;
- (b) personal and prejudicial interests in any agenda item;
- (c) any political whip in relation to any agenda item.

4. **Chairman's Announcements and Communications**

To receive any announcements from the Chairman and any matters of communication.

5. **Petitions**

To receive petitions from members of the public in accordance with the Public Participation Procedure as set out in Annex 2 of Part A4 of the Constitution.

6. **Questions, Statements or Deputations**

To receive any questions, statements or deputations from members of the public in accordance with the Public Participation Procedure as set out in Annex 1 of Part A4 of the Constitution.

7. **Call-In**

To consider any decision of the Executive referred to the Committee for review in accordance with Procedure Rule 10 of Part D2 of the Constitution.

8. **Requested Items**

To consider any items referred to the Committee at the request of a Member under Procedure Rule 3.1 of Part D2 of the Constitution.

Reports

Item	Subject	Page Nos.
9	Portfolio Holders' Updates To receive brief verbal updates from the Portfolio Holders for Policy and Performance, Finance, Governance and People and Customers, Systems and Assets.	
10	Quarter 3 Corporate Budget Management Report 2010 To consider a report which sets out the Corporate financial position to the end of December 2010 (Quarter 3) and the latest forecast position.	* 47 - 78
11	Budget Management Report Quarter ended 31st December 2010 for Customer and Shared Services To consider a report which sets out the financial position to the end of December 2010 (Quarter 3) and the latest forecast position for the Customer and Shared Services Directorate.	* 79 - 100
12	Budget Management Report Quarter ended 31st December 2010 for the Office of the Chief Executive To consider a report which sets out the financial position to the end of December 2010 (Quarter 3) and the latest forecast position for the Office of the Chief Executive.	* 101 - 116
13	Treasury Management Quarter Three Report To consider an update on Treasury Management activity for Quarter 3 of the financial year 2010/11.	* 117 - 138
14	Quarter 3 Performance Report To consider the Quarter 3 performance for the Customer and Shared Services Directorate and Corporate Health Performance Indicators for the Council.	* 139 - 146
15	Work Programme 2010-2011 and Executive Forward Plan To consider the Committee's current work programme and the latest Executive Forward Plan.	* 147 - 166